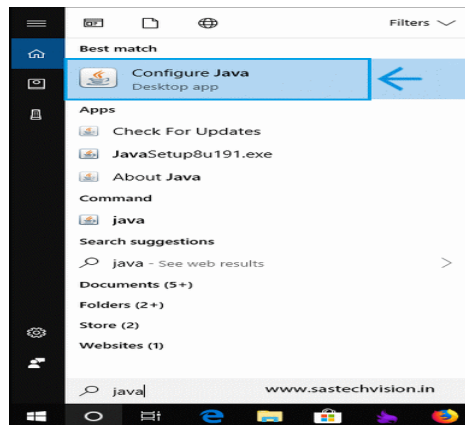


Steps to resolve CRIS Signer error on Application:

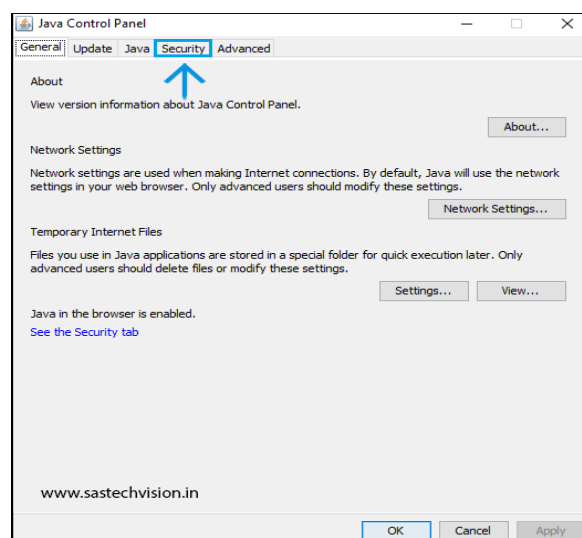
1. **Java version must be Java-8 or above. Please update, if it is not.**

2. **Now Configure Java security**

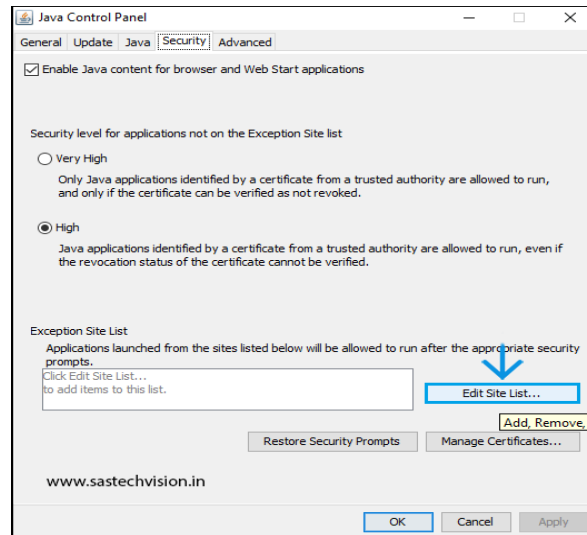
- a. Search for **java** in start menu search in windows 7 and search in Cortana in windows 10. Click on **configure java**.



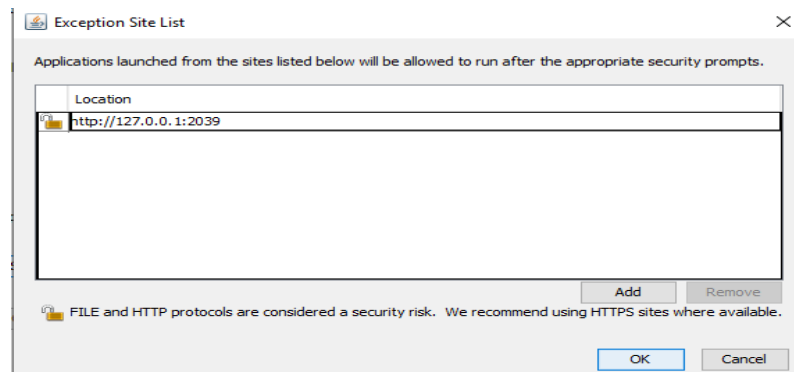
- b. Click upon **“Security”** tab in Java Control Panel



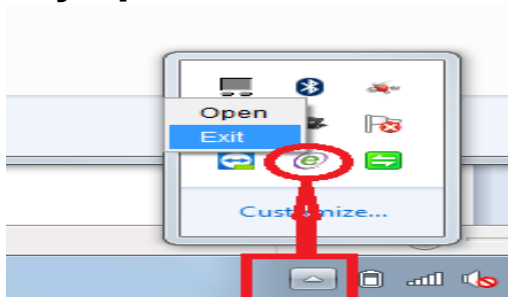
c. Click upon **“Edit Site List”**, as under –



d. Now add following link to **“Exception Site List”**, as under - <http://127.0.0.1:2039>



3. **Now exit the CRIS Signer (if already running), close any open browser window.**



4. **Start the CRIS Signer.**
5. **Login again to application.**